

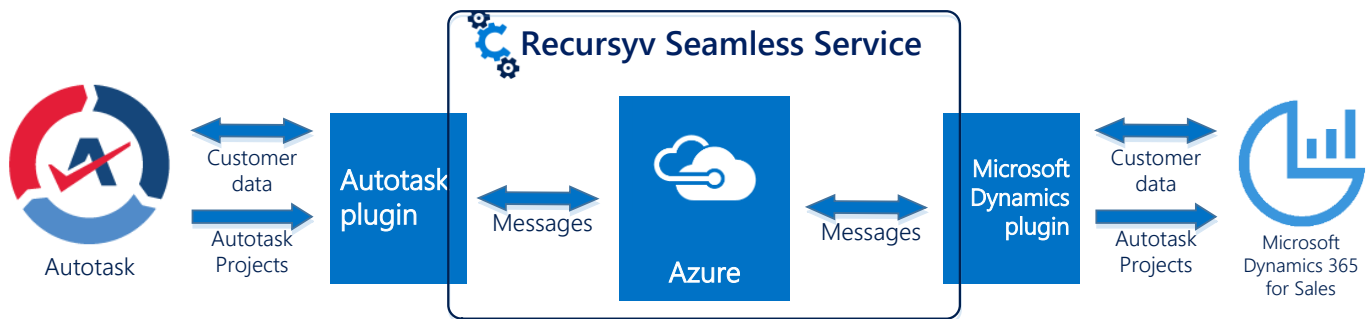
Two teams, two systems, one data set

- Sales and Support teams always need up-to-date customer information.



Technica Solutions are a proactive IT solutions partner providing IT services provision to a range of organisations across many sectors.

Technica's sales and support teams use different applications to do different jobs. Both teams need to see the latest data, and have the ability to update it as they learn of new information. Seamless is synchronising customer data between the support team (Autotask) and the sales team (Microsoft Dynamics).



Bi-directional synchronisation of customer data

Updates made in either system are synchronised. Support and Sales teams always have up-to-date information to refer to.



It just happens, seamlessly

The integration requires no user intervention and updates frequently. Recursyv proactively monitor for data load failures and inform the client if they have occurred.



Industry leading cloud infrastructure

The service is built within Microsoft Azure, taking advantage of the resilience, scalability and security of industry leading cloud services.



Seamless is an integration service that connects business applications. New integrations can be setup within just a few weeks.